

## **Our Quality Commitment Statement**

Forensic Partners Ltd are committed to the supply of the highest integrity forensic analysis service. We understand the critical dependency that is based upon our findings and at all times are acutely aware of the potential outcome for our clients.

The accuracy of our work is paramount and must withstand rigorous legal examination and challenge. There is no scope for error. Assumptions and opinions must be declared.

The quality of our expert witness team, similarly, must provide exemplary and concise explanations of the analyses delivered to our clients, often in a Court of Law.

Forensic Partners Ltd works in partnership with our clients to provide reliable and timely support.

The aims to facilitate and meet the expectations of this policy are to:

- Exceed our client's expectations.
- Deliver high quality, accurate and on-time reports
- Maintain client confidentiality
- Comply with data protection legislation in terms of privacy and integrity of information
- Meet and maintain the requirements of ISO 9001:2015
- Comply with the Code of Practice as defined in the Forensic Science Regulator Act 2021
- Provide experts that possess the necessary skills to meet our client's requirements, on time.
- Ensure compliance with client, business, statutory and legislative requirements/guidelines.
- Maintain, review and continuously improve an effective management system.
- Provide a framework for setting and achieving company objectives.
- Endeavour at all times to maximise client satisfaction by providing the highest level of support and expert knowledge.

Peter Brown, Partner & Quality Management Representative